

LIVE UNITED™



**United Way
of Blount County**

COMMUNITY REFERRAL GUIDE

Need More Information? Call 2-1-1 or www.211tn.org

Alcohol & Drug Treatment

Inpatient

Agape (women only)	
Admittance	546-7577
Business Office	525-1661
Blount Memorial Emotional Health & Recovery Center	981-2300
Cornerstone of Recovery	970-7747
Helen Ross McNabb Center Pointe	523-4704
Gateway Center (adolescent)	524-5757
Hope of East TN	482-4826
Jellinek Center, Inc. (men only)	525-4627
Midway Rehabilitation Center	522-0301
After 5pm	522-9010
Peninsula Hospital	970-9800
Toll Free	1-800-526-8215
Peninsula Village (adolescent)	970-3255

Outpatient

Agape (Women only)	546-7577
Blount Memorial Emotional Health & Recovery Center	981-2300
Bradford Health Center	693-9326
Child & Family TN (Women only)	640-4078
Hope of East TN	482-4826
Peninsula Outpatient Center	970-9800

Children/Youth Services

American Red Cross Baby-Sitting Training, First-Aid and Disaster Training (all ages), Learn to Swim	983-0821
Big Brothers/Big Sisters	983-6713
Blount Co. Parks & Recreation	983-9244
Blount Co. Rescue Squad	
Technical Rescue Program	984-9315
Boy Scouts of America	588-6514
Boys & Girls Club of Blount County	
Parkside	380-4046
Eagleton	982-3830

Blount Co. Children's Advocacy Center	981-2000
Department of Children's Services	981-2366
Helen Ross McNabb/ChildNet	681-6990
Girl Scouts, Tanasi Council	688-9440
Great Smoky Mountains Institute	
At Tremont	448-6709
Parenting Class for Teens	977-8378
Success by 6	982-2251

Child Care Referral

Child Care Resource & Referral	974-7750
Licensed Day Care List (DHS)	981-2350

Preschool

Blount County Head Start Program	982-1141
Alcoa City Schools Pre-K	982-5211
Blount County Schools Pre-K	984-1212
Maryville City Schools Pre-K	982-7121

Children/Youth Residential Housing

Blount Co. Boys Group Home	681-0552
Florence Crittenton Agency	602-2021
Johnson Group Home for Girls	984-1163

Clothing /Furniture

Center for Hope	388-1420
Chilhowee Baptist Center	981-2992
Cross Ministries (Furniture, Seymour)	579-6192
Fairview United Methodist Church	983-2080
Goodwill Industries	984-5296
Habitat Thrift Store	379-9299
Waste-Not-Want-Not	379-1112

Community Information

Better Business Bureau	692-1600
Blount Co. Chamber of Commerce	983-2241
Blount Co. Health Department	983-4582
Blount Co. Industrial Development	983-7715
Blount Co. Parks & Recreation	983-9244
Blount Co. Planning Department	273-5750
Blount Co. Public Library	982-0981
Catholic Hispanic Ministry	637-4769

City of Alcoa Planning Dept..... 380-4730
 City of Maryville Planning Dept..... 981-1350
 East TN Community Design Center 525-9945
 Environmental Health 983-4582
 OR 681-9301
 Foothills Land Conservancy 681-8326
 Hispanic Chamber of Commerce 246-2628
 Keep Blount Beautiful 681-4809
 Knoxville Area Urban League..... 524-5511
 Leadership Blount County 984-9368
 Little River Watershed Association 980-2130
 United Way of Blount County 982-2251
 UT Blount County Extension Service · 982-6430

Correctional Programs

Blount Co. Correction Program 681-9161
 Blount County Juvenile Court 273-5945
 Refuge Ministry (Women)..... 233-4232
 State Probation & Parole..... 981-2346

Counseling/Emotional Health

Child & Family TN
 Individual and Family 983-9390
 CONTACT Helpline..... 584-4424
 Florence Crittenton Agency 602-2021
 Helen Ross McNabb Center 637-9711
 ChildNet..... 681-6990
 Mental Health Association
 Screenings & Information 584-9125
 National Alliance for the Mentally Ill
 NAMI 602-7807
 Pregnancy Resource Center..... 977-8378

Inpatient

Blount Memorial Hospital Emotional
 Health & Recovery Center 981-2300
 Lakeshore Mental Health Institute 584-1561
 Peninsula 970-9800
 Toll Free..... 1-800-526-8215

Outpatient

Blount Memorial Hospital Emotional
 Health & Recovery Center 981-2300
 Cherokee Health Systems..... 380-4390
 Child & Family TN..... 640-4078
or 246-1111 ext. 223
 Peninsula Outpatient Center 970-9800

Support Groups

Adult Children of Alcoholics..... 850-8792
 Al-Anon/Alateen Family Group..... 525-9040
 Alcoholics Anonymous Hotline 522-9667
 Codependents Anonymous 406-3704

Crisis Response (Emotional)

Child & Family TN Crisis Line 637-8000
 CONTACT Helpline 584-4424
 Haven House Crisis Line..... 983-9177
 Helen Ross McNabb CSU 541-6958
 Peninsula Mobile Crisis Unit..... 539-2409
 Sexual Assault Crisis Line 1-888-522-5244
 Sheriff’s Dept. Domestic Violence Unit
 273-5116
 Youth Mobile Crisis 1-866-791-9224

Deaf/Hearing Impaired Services

Blount Hearing and Speech 982-8557
 Knox. Community Center/Deaf 579-0832
 Medical & Genetic Center 544-9030
 Tennessee School for the Deaf 579-2500
 TN Relay (deaf) 1-800-848-0299
 U.T. Hearing & Speech..... 974-5453

Dental Care

Trinity Dental 681-0770

Disability-Related Services

ARC..... 1-615-248-5878
 Blount Co. Parks & Recreation
 Special Olympics 983-9244
 Cerebral Palsy Center (adults)..... 523-0491
 Department of Children’s Services
 Children's Special Services 549-5244
 Douglas Cooperative 983-5522
 East TN Children’s Rehab Center 690-8961
 East TN Tech. Access Center..... 219-0130
 Gate-Gateway to Independence..... 379-7904
 LTVEC/Birth to Three..... 982-3357
 Regional Office Mental Retardation
 588-0508
 Tennessee Vocational Rehabilitation Center
 Employment for disabled..... 981-2382
 Wilderwood Service Dogs..... 660-0095

Domestic Violence/Abuse

Child Abuse Intervention

Blount Co. Children’s Advocacy Center
 981-2000
 Prevent Child Abuse Tennessee
 24-hr helpline1-800-356-6767
 Blount Co. Dept. of Children’s Service
 981-2366
 Toll Free1-877-237-0004

Elder Abuse

Adult Protective Services @ TN Dept. of Human
 Service..... 981-2350
 Blount Co. Office of Aging..... 983-8411
 Child & Family TN..... 637-8000
 Legal Assistance for the Elderly..... 691-2551
 TTY Hearing Impaired..... 1-800-787-3224

Sexual Abuse

Child & Family TN (PASAAC)..... 983-9390
 Crisis Line 1-888-522-5244
 Safe Haven Center..... 522-7273
 Business Office..... 558-9040

Spouse Abuse

Child & Family TN 546-7483
 District Attorney’s Office 273-5600
 Haven House (safe house)..... 982-1087
 Business Office..... 983-6818
 National Domestic Violence..... 1-800-799-7233
 Sheriff’s Department 273-5004
 TTY Hearing Impaired..... 1-800-787-3224

Donations

Chilhowee Baptist Center..... 981-2992
 Goodwill Industries (pick up)..... 984-5296
 Habitat Thrift Shop (pick up) 379-9299
 Waste-Not-Want-Not..... 379-1112

Education

Adult Education

Blount County Habitat for Humanity
 Budget Basics.....982-8717, ext. 231
 Adult Education Foundation of Blount County
 (GED, ESL)..... 982-8998
 Great Smoky Mt. Institute at Tremont
 Environmental Education Center.. 448-6709
 Joshua Resource Center.....380-5370
 University of TN Blount Extension 982-6430

Public School Systems

Alcoa City Schools 984-0531
 Family Resource Center..... 984-0531
 Blount Co. Schools..... 984-1212
 Family Resource Center 681-6410
 Maryville City Schools 982-7121
 Family Resource Center..... 982-7121

College & Universities

Maryville College..... 981-8000
 Pellissippi State Community College... 681-1064
 University of Tennessee..... 974-1000

Emergency Assistance

American Red Cross (house fire)..... 983-0821
 Blount County Rescue Squad 982-1960
 Business Office..... 984-9315
 Rural Metro/Ambulance 982-2500
 Tennessee Poison Center 1-800-222-1222

Employment Assistance

TN Career Center of Blount Co 379-5525
 Goodwill Industries 588-8567
 Joshua Resource Center..... 380-5370
 Meritan Inc. Senior Services (55+) ... 233-0683
 Senior Corps, Foster Grandparents, Senior
 Companions..... 1-800-424-8867

Eye Care Services

East Tennessee Lion’s Eye Bank, Inc. .. 305-9625
 Eye Care America (provides free glaucoma
 testing) 1-800-222-3937
 Library for the Blind 1-800-342-3308
 Maryville Lions Club
 Eye care, lenses, frames, etc. 448-6716
 Dogs, canes, etc. 856-3419
 School for the Blind 1-615-231-7300

Family Planning

Blount Co. Health Department..... 983-4582
 Pregnancy Resource Center..... 977-8378
 Secret Safe Place for Newborns of TN 254-2208
 Helpline 1-866-699-SAFE (7233)
 982-4224

Financial Counseling

Blount Co. Community Action Agency
 Earned Income Tax Credits 983-8411
 Consumer Credit Counseling 380-0129
 Blount County Habitat for Humanity
 Budget Basics..... 982-8717, ext. 231

Food

Angel Food Ministries

Maryville

- The Haven 983-9141
- MeadowBrook Christian Church ... 982-8241
- Chilhowee Baptist Center..... 981-2992
- Little River Fellowship 254-3628
- High Praises Church 681-9031
- Fairview United Methodist Church 983-2080

Friendsville

- Union Grove Methodist Church ... 995-2548

Louisville

- Beech Grove Baptist Church..... 977-4544

Seymour

- River of Life Outreach 679-6796

Townsend

- The Church of the Cove 448-1929

Walland

- Rocky Branch Msn. Bapt. Church 982-9465

Food Bank

- Second Harvest Food Bank (Agencies)521-0000

Food Pantries

- Blount County Food Pantry..... 983-4206
- Chilhowee Baptist Center..... 981-2992
- Community Food Connection..... 977-4400
- Cross Ministries (*Seymour* only)..... 579-6192
- Fairview United Methodist Church ... 983-2080
- Manna From Heaven 983-8023
- Manna Outreach 983-6921
- St. Paul AME Zion Church 984-5364

Other Food Resources

- Blount Co. Health Department
(WIC) Women, Infants & Children · 983-4582
- Center for Hope 388-1420
- Church of the Cove 448-1929
- Commodities (CAA) 983-8412
- Senior Meals on Wheels (CAA)..... 983-8411
- Welcome Table Prepared Meal 983-0182

Food Stamps

- Application (DHS) 981-2350
- Information (Legal Aid)..... 637-0484

Foster Care/Adoption

- Child & Family TN
Foster Care Program 524-7483
- Dept. of Children’s Services 1-800-354-5039

Health Care

Clinics

- Blount County Health Department..... 983-4582
- Cherokee Health Good Samaritan Clinic · 273-1616
- Inter-Faith Health Clinic..... 546-7330

Health Crisis Information Line

- Provided by TennCare Partners.. 1-800-809-9957

Support Groups and Information

- Alzheimer's Association 544-6288
- Helpline..... 983-0261
- American Cancer Society..... 584-1668
- Toll Free 1-800-227-2345
- American Diabetes Association 524-7868
- American Heart Association..... 212-6500
- American Lung Association 1-615-329-1151
- Amputee Coalition of America..... 524-8772
- Arthritis Foundation 470-7909
- Better Breathers Club 977-5636
- Blount Co. Health Dept.
 Confidential AIDS testing 983-4582
- Blount Memorial Health line..... 981-3983
- Breast Health Center..... 977-5590
- Cystic Fibrosis Foundation..... 583-0355
- Epilepsy Foundation/East TN 522-4991
- Lupus Foundation of America 1-877-865-8787
- Knoxville Academy of Medicine 531-2766
- March of Dimes Birth Defects..... 694-6003
- Muscular Dystrophy Association..... 588-1632
- National Kidney Foundation
 Serving East TN 688-5481
- National Multiple Sclerosis Society Mid South
 Knoxville Chapter..... 1-800-344-4867
- Spinal Bifida Association 1-800-621-3141
- Tennessee Breast Center 984-9282
- Thompson Cancer Survival Center..... 541-1678

Hospitals

- Baptist Hospital, Outpatient only 632-5011
- Baptist West 218-7011
- Blount Memorial Hospital..... 983-7211
- East TN Children's Hospital..... 541-8000
- Fort Sanders Regional Med. Center 541-1111
- Parkwest 373-1000
- St. Mary’s Hospital 545-8000
- Univ. of Tennessee Medical Center 544-9000

Housing

Disability Housing

Child & Family TN/Women524-1312
 Horizon House 2 (Peninsula)..... 681-1443

Children’s Residential Housing

Blount Co. Boys Group Home681-0552
 Florence Crittenton Agency 602-2021
 Johnson Group Home for Girls..... 984-1163

Home Ownership

Blount Co. Habitat for Humanity..... 982-8717
 Foothills Community Development..... 982-8717
 Housing & Urban Development (HUD) 545-4370

Home Repair

Home Repair Collaboration Hotline
982-2251 x 12
 Blount Co. Community Action Agency
 Repairs (“HOUSE” low income loans) 983-8412
 Weatherization Program 983-8412
 Cedar Point Church 696-4155
 Chilhowee Baptist Association
 World Changers..... 982-0499
 First Baptist Church (Reaching Our Community)
 982-5531
 HOME, Inc. 982-1345
 Housing & Urban Dvlpmnt. (HUD) 545-4370
 Monte Vista Baptist Church..... 982-3986
 Patch Ministries..... 661-7824
 The Father’s Touch 661-9278

Other Housing

Atchley Apartments982-0572
 Grant Property Apartments 982-2474
 Maryville Housing Authority
 Section 8 Program 983-4958
 Public Housing 983-4958
 PATH..... 640-4794
 Volunteers of America-Knox
 Handicap Apartments Knox (62+) .947-5062
 Homeless Veterans546-4813

Insurance

Cover Tennessee
 CoverTN1-866-268-3786
 CoverKids1-866-620-8864
 CoverRX1-888-560-2649
 AccessTN.....1-866-636-0080
 TennderCare1-866-311-4287
 TennCare 1-866-311-4287

Legal Assistance

CASA – A Child’s Voice in Court 329-3399
 Child & Family TN – Immigrant 524-1312
 Community Mediation Center..... 594-1879
 Discrimination: Employment, Housing, or
 Public Accommodation 1-800-251-3589
 District Attorney General
 Victim/witness coordinator..... 273-5600
 Victim compensation.....273-5608
 Domestic violence unit 273-5600
 Knoxville Lawyer Referral & Info Svc .. 522-7501
 Legal Aid of East TN. Blount Co..... 981-1818
 Legal Assistance for Elderly 691-2551
 Public Guardianship Program..... 691-2551
 TN Human Rights Commission 594-6500

Medical Supplies/Equipment

Arthritis Foundation470-7909
 Blount County Shriners 982-1741
 Blount Memorial Hospital
 Home Medical Equipment..... 980-5300
 East Tennessee Technology Access
 Center (ETTAC) 219-0137
 Muscular Dystrophy Association..... 588-1632

Nutrition

Blount County Health Department
 (WIC) Women, Infants & Children . 983-4582
 UT Blount County Extension Service .. 982-6430

Rent/Mortgage Assistance

Good Neighbors 681-5420

Senior Citizens Services

Elder Day Care

Fairpark Health Care Center..... 983-0261
 Kay Senior Care Center 521-0289

Geriatric Assessment

Emotional Health & Recovery Center
 Elderly Assessment (EASE)..... 981-2315
 Geriatric Assessment Program..... 632-5058
 Office on Aging
 Geriatric Screening Team 983-8411

Miscellaneous

AARP..... 981-9674
 Blount Co. Office on Aging..... 983-8411
 Catholic Charities of East TN 524-9896
 Blount County Senior Outreach..... 273-5000

Blount Memorial Hospital
 Home Health981-2160
 Hospice 977-5702
 Lifeline 981-2160
 Senior Services 977-5744
 Everett Senior Center.....983-9422
 Meritan Inc. Senior Services (55+) ... 233-0683
 Senior Corps, Foster Grandparents, Senior
 Companions..... 1-800-424-8867
 Senior Citizens Home Assistance 983-4710
 Senior Corps RSVP Volunteers·1-800-424-8867
 Social Security Administration..... 982-3714

Shelter

Families

Family Promise of Blount County 233-4737
 Knoxville Area Rescue Ministries673-6540
 Salvation Army (Knoxville)525-9401

Men

Heaven Sent Home.....982-4080
 Knoxville Area Rescue Mission673-6540
 Salvation Army (Knoxville)525-9401

Women

Child & Family TN
 Family Crisis Center (abuse only)....637-8000
 Haven House (abuse only).....982-1087
 Heaven Sent Home.....977-8882
 Knoxville Area Rescue Ministries Serenity Shelter
971-4673
 Salvation Army (Knoxville)525-9401
 YWCA of Knoxville.....523-6126

Youth

Child & Family TN
 Runaway Shelter and Safe Place ...523-2689

Tax Assistance

AARP981-9674
 Blount Co. Community Action Agency
 TN Taxpayer Project983-8411

Transportation

American Cancer Society 584-1668
No-charge transportation to & from treatment
1-800-227-2345
 ETHRA Transportation Travelers Aide..... 681-1778
1-800-232-1565
 Shriners (Children to hospitals) 982-1741
 Stranded Traveler..... 546-3500

Utility Assistance

Blount Co. Comm. Action Agency..... 983-8411
 Cross Ministries (Seymour only)..... 579-6192

Veterans Assistance

American Legion Post 13984-0233
 American Red Cross.....983-0821
 Blount Co. Dept. of Vet. Affairs..... 273-5760
 James H. Quillen VA Medical... 1-423-926-1171
 University of Tennessee Veteran's
 Pre-College counseling..... 974-4466
 USO 1-703-696-2628
 Veterans of Foreign Wars Post 5154 ·380-0590
 Volunteers of America 546-4813

Volunteer Opportunities

Junior Service League..... info@jsslmaryville.org
 Senior Corps RSVP Volunteers· 1-800-424-8867
 United Way of Blount County 982-2251
 Volunteers of America 546-4813

Most nonprofits use volunteers for programs and administrative duties. Please call any of the programs listed for more volunteer information.



**More information for
 social services in
 Tennessee is available
 toll free by calling
 2-1-1 or by going
 on-line to:
 www.211tn.org**

United Way of Blount County 2009 Community Partners



Adult Education Foundation of Blount County
American Heart Association of East TN
American Red Cross, Blount County Chapter
Big Brothers/Big Sisters of East Tennessee
Blount County Habitat for Humanity
Blount County Rescue Squad
Boys & Girls Clubs of Blount County
Boy Scouts of America
Child and Family Tennessee
Dolly Parton's Imagination Library/Maryville Kiwanis
Douglas Cooperative, Inc.
East Tennessee Children's Hospital Rehab. Center
East Tennessee Technology Access Center
Epilepsy Foundation of East TN
The Florence Crittenton Agency, Inc.
Girl Scouts of Tanasi Council, Inc.
Good Neighbors
Haven House
Helen Ross McNabb Center
Legal Aid of East Tennessee
LTVEC-Birth to Three Program
National Kidney Foundation Serving East TN
Safe Haven Center
Second Harvest Food Bank
Senior Citizens Home Assistance Service
Trinity Health Ministries
2-1-1 Information & Referral Network
USO

**The mission of United Way of Blount County
is to improve lives by mobilizing the
caring power of our communities.**

THANKS TO OUR SPONSOR



Blount Memorial
Hospital

Quick County Number Guide

<u>County</u>	<u>United Way</u>	<u>TN Dept. of Human Services</u>
Anderson	865-483-8431	865-457-3660
Blount	865-982-2251	865-981-2350
Campbell	865-483-8431	865-566-9639
Grainger	865-523-9131	865-828-5245
Hamblen	423-581-8601	423-585-1444
Hawkins	423-272-7379	423-272-2606
Jefferson	865-523-9131	865-397-9401
Knox	865-523-9131	865-594-6713
Loudon	865-523-9131	865-986-4751
McMinn	423-745-9606	423-744-2800
Monroe	423-337-7690	423-442-7403



United Way of Blount County

1615 East Broadway Avenue • Maryville, TN 37804

Tel 865-982-2251 • Fax 865-981-4084

Website: www.LiveUnitedBlount.org

Information is provided as a community service and does not necessarily constitute endorsement or approval by United Way of Blount County.